

CORPORATE POLICY

We are engaged with the value generation for clients, contributors, shareholders and society as a whole through these principles:

• **Clients:** We focus our efforts on identifying, developing and offering innovative products and services of the highest quality, within a framework of mutually beneficial relationships of respect and trust.

• **Contributors**: We contribute to individual and group development through capacity management strategies. We provide long-term work relationships, training our staff and fostering labor conditions to promote their development. We take care of the safety, health and well-being of our workers. We promote a comfortable, healthy and respectful work environment.

• Society as a whole: We comply with current legislation and we are committed to occupational health, safety and the environment. We contribute to social causes accor ding to the circumstances of the country and supporting directly or through endeavors or institutions.

• **Shareholders:** We try to make the shareholders proud of our company, through the quality of our products and services, permanent innovation, development and growth of our contributors, our responsible support for the society as a whole, value generation and the reasonable return on the invested capital to ensure sustainability.